

Terms and Conditions

Confirmation email

A confirmation email will be sent to following your registration. If you have not received this within 24 hours please contact us via events@adassoc.org.uk. Attendees will be sent full joining instructions shortly before the event.

Cancellations

Please note that we do not provide a refund for cancellations. However you may provide a substitute attendee at any time up to the day prior to the event. All cancellations and substitution requests must be submitted in writing to events@adassoc.org.uk

Payment

Please note that we must receive full payment prior to the event start date to guarantee entry. Full details will be provided on your invoice. Please contact accounts@adassoc.org.uk with any query about your payment.

Force Majeure

If we need to cancel the event due to circumstances outside of our control (eg. fire, flood, pandemic etc) we will advise you as soon as possible of the rescheduled date. Should we fail to reschedule the event in the next 12 months, we will offer you the choice of a refund or a credit note to be applied to a future event.

Agenda

We arrange our events and speakers several months in advance and, as the date of the conference approaches, sometimes speakers are prevented from attending for personal or business reasons. We will always endeavour to find suitable replacement speakers of the same calibre. Please visit the website for regular updates on the speaker faculty. We reserve the right to vary the content, timings and/or speakers and as such accept no liability for variations.

Venue & Special Requirements

If you bring any property to the Venue, you do so at your own risk. We are not responsible for any loss and/or damage to such property. If you are using car parking facilities at the Venue, you do so entirely at your own risk. We do not accept any responsibility for any loss and/or damage resulting from your use of such car parking facilities. We reserve the right to refuse admission to any person whom we consider in our absolute discretion to be unsuitable for admission to the conference or to remove such person after the start of the conference. If you have any additional requirements due to a disability, food allergies or for any other reason, please email us at events@adassoc.org.uk as soon as possible and, in any event, 7 days before the start of the conference

Data and Privacy

You can view our full privacy policy here: <https://www.adassoc.org.uk/aa-privacy-policy/>